

Enquiry Stage

Stage One

Assessment Stage

Stage Two

Start of Fostering

Stage One and Stage Two can run concurrently.

Initial enquiry

By phone, email, chat, webform.

If you are interested we complete an enquiry form with you.

Initial visit

If we feel you may be suitable to become a foster carer, we'll visit your home to find out more about you.

Form F assessment

A social worker is allocated to carry out the full fostering assessment.

Checks

DBS, Health, LA, References, etc

Approval

The 'Agency Decision Maker' ratifies the panel recommendation. The applicant is now an approved foster carer.

Fostering panel

Presentation of Form F to the Independent Fostering Panel. Panel makes recommendation whether or not to approve.

Signing off

The completed Form F is signed off by you and the assessor.

Assessment

We hold regular assessment meetings with you.

Training

Skills to foster training

A social worker is allocated and the carer is matched with a child.

When you hear from us

We will continually keep you up to date with your progress through the fostering process, by phone, email or letter.

If we find you not compatible with fostering during the enquiry stage you will receive a letter telling you.

If we find you do not meet our criteria for fostering during Stage One of the process you will receive a letter within 10 days after all the checks have been completed informing you of this. At this stage you can lodge a complaint about the process but not about the decision made.

If during Stage Two of the process we find that you don't meet our criteria you will receive a letter informing you of this and you have 10 days in which to respond if you wish. You also have the right to seek a review of the decision from the IRM (Independent Reviewing Mechanism).

How to tell us what you think

You can make your comments, compliments or complaints to the Customer Quality team.

t: 01952 382006

e: customer.quality@telford.gov.uk

w: www.telford.gov.uk

This process aims to be completed within 8 months.